INTUIT.

Intuit QuickBooks Accessibility Conformance Report
WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: QuickBooks Time

Report Date: 02/28/2022

Product Description: Time Tracking software for scheduling, managing, and reporting time for payroll and invoicing on mobile, web, and at kiosk locations

Contact Information: accessibility-feedback@intuit.com

Notes:

This report was created by Deque Systems Inc. upon completion of an accessibility evaluation performed between 09/02/2021 and 09/21/2021 and was limited only to evaluation of specific accessibility issues that were already reported and validated by 02/23/2022

_____
"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

A combination of automated and manual testing techniques were employed for the accessibility assessment

- Manual Assessment was performed using Google Chrome on Windows 10 and included exclusive use of the keyboard
- Automated tools used included aXe core 3.1.4
- Assistive technologies employed included NVDA v 2021.2

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below. • **Controls, Input**: If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.) • **Time-Based Media**: If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.) • **Test**: If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content. • **Sensory**: If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content. • **CAPTCHA**: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities. • **Decoration, Formatting, Invisible**: If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.	Partially Supports	Most of the images in the product have a meaningful alternative (alt) text description. However, there are exceptions: • Informative images are missing text alternatives in "My team -team list" and "Time clock widget" pages • Informative CSS images are missing text alternatives in "Kiosk interface – Main screen"

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: • **Prerecorded Audio-only:** An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content. • **Prerecorded Video-only:** Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.	Supports	The product does not contain Audio-only or Video-only media
1.2.2 Captions (Prerecorded) (Level A) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Supports	The product does not contain prerecorded media
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Supports	The product does not contain prerecorded media
1.3.1 Info and Relationships (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	Partially Supports	Most of the visual structure and relationship information is provided through object information or is available in text. However, there are exceptions: • Group of radio buttons and checkboxes missing fieldset in "Timesheet editor "page • Multiple form elements are missing labels in "Timesheet editor" page • Group of form controls are not associated with group label for the "Enter Pin section" in Kiosk • Multi-part form field – Enter Pin is not labeled • Visual headings are not marked as headings programmatically in pages like "Kiosk – Enter Pin", "Clock in" and "Time sheet" • aria-hidden="true" is used on informative content like online status, making it inaccessible to assistive technology

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.	Partially Supports	Most of the content is presented in a meaningful sequence. However, there are exceptions: - Hidden content is readable with screen reader in pages like "Timesheet editor", "Time clock widget" and "Kiosk interface main screen" - Able to browse outside "Add/Edit projects", "Time entries" modals with screen reader - New content is not inserted in the correct location within the DOM in pages like "Add/Edit projects", "Approvals report" and "My team - team list" - The screen reader reading order of the content changes the intended meaning of the content in "My team – Member details" modal
1.3.3 Sensory Characteristics (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. *Note:* For requirements related to color, refer to Guideline 1.4.	Supports	
1.4.1 Use of Color (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. *Note:* This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.	Partially Supports	Most of the product's content and functionality do not convey information through color alone. However, there are exceptions: - Color alone is used to convey the information through pie chart in "Payroll report" page - Link text and static text are differentiated only by color. The contrast ratio between default link text and surrounding text is not at least 3:1 in pages like "My team –Member detail modal – custom fields", "overtime and Location tabs", "Time kiosk preferences"

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. *Note:* Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference.	Supports	The product does not include any auto-playing audio content on page loads

2.1.1 Keyboard (Level A)
All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.
    Note 1: This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.
    Note 2: This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.
	Partially Supports	Most of the product's interactive elements and functionality is operable through a keyboard.
		
		However, there are exceptions:
		• The information 'Assigned to everyone' in "My team –member detail customer tab", is not accessible by keyboard
		• Multiple interactive elements like the calendar widget, Resize, drag and drop features, help/info buttons, time clock widget and etc. in pages like "Add/edit projects", "customers modal", "company settings", "time entries", "payroll reports" , "member detail modal" and "kiosk interface main screen" are not accessible by keyboard
		• Previous and next links in "calendar widget" does not have a href value defined
		• Device-dependent event handlers are used in "project detail overview tab" and therefore not accessible by keyboard alone
		• Navigation links in "team member detail" modal are not accessible by keyboard

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. *Note:* Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only) If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: • **Turn off:** A mechanism is available to turn the shortcut off; • **Remap:** A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt); • **Active only on focus:** The keyboard shortcut for a user interface component is only active when that component has focus.	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) For each time limit that is set by the content, at least one of the following is true: • **Turn off:** The user is allowed to turn off the time limit before encountering it; or • **Adjust:** The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or • **Extend:** The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or • **Real-time Exception:** The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or • **Essential Exception:** The time limit is essential and extending it would invalidate the activity; or • **20 Hour Exception:** The time limit is longer than 20 hours.	Partially Supports	Most of the content with time limit in the product is adjustable. However, there are exceptions: • Toast messages in the "Timeclock widget" visually appears for a short time and then disappears with no ability to adjust timing • Content time outs from the Kiosk interface Enter Pin page and redirects to main screen without providing any warning to the user • Clock in and clock out messages visually appears for a short time and then disappears with no ability to adjust timing

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true: • **Moving, blinking, scrolling:** For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and • **Auto-updating:** For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. *Note 1:* For requirements related to flickering or flashing content, refer to Guideline 2.3. *Note 2:* Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference. *Note 3:* Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so. *Note 4:* An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.	Supports	Product does not contain any moving content.
2.3.1 Three Flashes or Below Threshold (Level A) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. *Note:* Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.	Supports	Product does not contain any content that flashes.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Partially Supports	Mechanisms are available to bypass blocks of content across the site. However, there are exceptions: • There are no headings, landmarks or Skip links on "Kiosk interface – Main screen" • Iframes are missing accessible names in pages like "Kiosk-interface Main screen", "Clock in" and "Time sheet"
2.4.2 Page Titled (Level A) Web pages have titles that describe topic or purpose.	Partially Supports	Page titles describe the topic or purpose across the site. However, there is an exception: • Page title 'QuickBooks Time Kiosk' does not identify the contents or purpose of the page – "Kiosk interface Main screen"

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Partially Supports	Most of the content from the product receives focus in a meaningful order. However, there are exceptions: • When the modal dialog 'No employees selected' in Approvals report is opened, the keyboard focus is not placed in it • Keyboard focus is not placed inside the "Add/Edit projects modal" • Keyboard focus is lost or misplaced due to user interaction with calendar widget in "Add/Edit projects" modal and submenu buttons in "main app layout" • Keyboard focus is not logical in actions section in "My team list" page • Keyboard focus is not maintained in error messages modal in "Time entries – Add/Edit page" • Hidden input fields receives keyboard focus in "Enter Pin" page • Keyboard focus is lost or misplaced after the Clock in and Clock out screens in "Kiosk interface – Clock in"
2.4.4 Link Purpose (In Context) (Level A) The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only) All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) For functionality that can be operated using a single pointer, at least one of the following is true: • **No Down-Event:** The down-event of the pointer is not used to execute any part of the function; • **Abort or Undo:** Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; • **Up Reversal:** The up-event reverses any outcome of the preceding down-event; • **Essential:** Completing the function on the down-event is essential.	Supports	
2.5.3 Label in Name (Level A 2.1 only) For user interface components with labels that include text or images of text, the name contains the text that is presented visually.	Partially Supports	Accessible name contains the visible label text for the controls across the site. However, there is an exception: • Accessible name does not contain the visible label text for the elements 'Current Time' and 'User Name' in "Main app layout" screen
2.5.4 Motion Actuation (Level A 2.1 only) Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: • **Supported Interface:** The motion is used to operate functionality through an accessibility supported interface; • **Essential:** The motion is essential for the function and doing so would invalidate the activity.	Supports	The product does not include any content or functionality that is executed by motion based gestures or controls.
3.1.1 Language of Page (Level A) The default human language of each Web page can be programmatically determined.	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) When any user interface component receives focus, it does not initiate a change of context.	Partially Supports	Interface components do not initiate a change of context when they receive focus. However, there are exceptions: • There is a substantial, unannounced context change when the 'No' radio button receives focus in "My team – Member detail modal general tab" • When the link 'Learn more' in "company settings location tab" receives the focus, focus is automatically removed or redirected • When Keyboard focus reaches to 'Project start date' and 'project end date' in Projects modal, calendar widget is automatically displayed
3.2.2 On Input (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	Partially Supports	Interface components do not initiate a change of context on user input. However, there is an exception: • For the "Kiosk Enter Pin", on selecting 4 buttons in the keypad region, the input gets submitted without warning the user.
3.3.1 Error Identification (Level A) If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	Supports	
3.3.2 Labels or Instructions (Level A) Labels or instructions are provided when content requires user input.	Partially Supports	Most of the elements have Labels or instructions when content requires user input. However, there are exceptions: • Visible labels are not provided for the combo box and date input fields in "Run Report" modal • Visible group labels are missing for the controls like 'By estimates, By users' in "project overview tab", Multiple radio buttons and checkboxes in "Member detail modal overtime tab"

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. *Note:* Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.	Partially Supports	Elements have complete start and end tags, nested according to specifications and do not contain duplicate attributes. However, there are exceptions: • Interactive controls are nested in pages like "Kiosk interface –select customer", "Time entries –data grid" etc. • Id attribute values are not unique across the pages like "Member detail modal permissions tab", "customers tab", "custom fields tab", "time off tab and payroll reports" • Id's of active elements are not unique in "Time entries data grid" and "time clock widget" • Certain ARIA roles are missing particular children in "Time entries – Select customer modal"

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. *Note:* This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.	Partially Supports	Most of the user interface components across the product are provided with programmatic role, name and/or state information. However, there are exceptions: • Expand/collapse state of element is missing for buttons in "Time Entries in Data Grid" page and "View list box in My teams" page • Information (i) button is missing both role and name across pages • Buttons do not have roles in pages like "Company settings system log tab", "My team list", "Member detail modal", "Company settings notification tab" and etc. • Selected states of the elements are not conveyed by screen readers in "Projects grid view", "calendar widget" and etc. • Help (?) links do not have roles defined in pages in "Company settings – company detail tab" and "Member detail modal – General tab" • Tooltips are missing appropriate roles and attributes in pages like "Payroll report", "My Team list" and etc. • Combo boxes are missing appropriate roles and attributes in pages like "Kiosk interface – main screen", "Select customer" and etc. • The element's role is missing for the "Kiosk interface – Enter Pin input field"

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Captions are provided for all live audio content in synchronized media.	Supports	Product does not contain any live media content.
1.2.5 Audio Description (Prerecorded) (Level AA) Audio description is provided for all prerecorded video content in synchronized media.	Supports	Product does not contain prerecorded media content.
1.3.4 Orientation (Level AA 2.1 only) Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only) The purpose of each input field collecting information about the user can be programmatically determined when: • The input field serves a purpose identified in the Input Purposes for User Interface Components section; and • The content is implemented using technologies with support for identifying the expected meaning for form input data.	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: • **Large Text:** Large-scale text and images of large-scale text have a contrast ratio of at least 3:1; • **Incidental:** Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. • **Logotypes:** Text that is part of a logo or brand name has no contrast requirement.	Partially Supports	Most of the text content meets the minimum contrast requirements. However, there are exceptions: • The contrast ratio between text and its background is not at least 4.5:1 Examples: Text in pages like "main app layout", "Project grid view", "payroll report", "Kiosk interface main screen" and etc. • The contrast ratio between placeholder text and its background is not at least 4.5:1 Examples: Placeholders in pages like "Projects Grid view", "Customers page" and etc. • The contrast ratio between link or button text and its background is not at least 4.5:1 on hover and/or on focus. Examples: Links in pages like "Setup company tab", "Main app layout page" and etc.
1.4.4 Resize text (Level AA) Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	Partially Supports	Text can be resized up to 200 percent without loss of content or functionality for most of the pages in product. However, there is an exception: • Content is lost, clipped or obscured when the page is zoomed to 200% in pages like "Main app layout", "Kiosk interface main screen", "enter pin", "Clock in" and "Time sheet".

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: • **Customizable:** The image of text can be visually customized to the user's requirements; • **Essential:** A particular presentation of text is essential to the information being conveyed. *Note:* Logotypes (text that is part of a logo or brand name) are considered essential.	Supports	
1.4.10 Reflow (Level AA 2.1 only) Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: • Vertical scrolling content at a width equivalent to 320 CSS pixels; • Horizontal scrolling content at a height equivalent to 256 CSS pixels; Except for parts of the content which require two-dimensional layout for usage or meaning.	Partially Supports	Content or functionality is not lost and does not require two dimensional scrolling across the pages. However, there are exceptions: • Content or functionality is lost due to overlapping content when page width is adjusted to 320px. Examples: "Kiosk interface main screen", "Clock-in", "Select Customer page" and etc. • Content does not reflow to fit horizontally within the viewpoint when page width is adjusted to 320px. Example: Edit Kiosk page

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): • **User Interface Components:** Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; • **Graphical Objects:** Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.	Partially Supports	Visual presentation of user interface components and graphical objects have a contrast ratio of 3:1 against adjacent colors. However, there are exceptions: • The visual boundary of an ACTIVE user interface component does not have at least a 3 to 1 luminosity contrast ratio with either the inner or outer adjacent background. Examples: "Company settings – System log tab", "Time entries", "Kiosk interface – Enter PIN" pages and etc. • The state of an ACTIVE user interface component does not have at least a 3 to 1 luminosity contrast ratio with either the inner or outer adjacent background. Examples: "Projects Grid view" page, "System log" page, "Kiosk interface Enter PIN" page and etc. • Parts of an icon (with no text) do not have a contrast ratio of 3 to 1 against adjacent color(s). These icon parts are required for understanding. Examples: "Member detail modal", "customers tab", "projects grid view", "Enter PIN" page and etc.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; • Word spacing to at least 0.16 times the font size. Exception: Human languages and scripts that do not make use of one or more of these text style properties in written text can conform using only the properties that exist for that combination of language and script.	Partially Supports	Text is adjusted by changing the style properties without loss of content or content overlap. However, there are exceptions: • When text spacing is adjusted, some content cannot be seen because it is cut off. Examples: "Main app layout" page, "Time Entries data grid", "My team list" and etc. • When text spacing is adjusted, some content is unclear because it overlaps with other content. Examples: "Time entries page", "approvals report page" and etc.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: • **Dismissible:** A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; • **Hoverable:** If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; • **Persistent:** The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. Exception: The visual presentation of the additional content is controlled by the user agent and is not modified by the author.	Partially Supports	Additional content that appears on Hover or Focus is dismissible, hoverable and persistent. However, there are exceptions: • Additional content that becomes available on hover does not allow the user to move the pointer over that same additional content without the additional content disappearing. Examples: "Projects modal", "Projects grid view", "Time entries select customer modal", "Kiosk preferences" and etc. • Additional content is not dismissible without moving pointer hover or keyboard focus. Examples: "projects modal", "payroll report" page, "Kiosk preferences" and etc.
2.4.5 Multiple Ways (Level AA) More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Headings and labels describe topic or purpose.	Partially Supports	Most of the headings and labels from the product are descriptive. However, there are exceptions: • Multiple buttons have the same labels/names but perform different actions. This is not conveyed via text associated with individual buttons. Example: "Add/Edit projects" • Label does not convey the purpose of control for 'Hours/Week, Hours/day' in My team-Member detail modal overtime tab
2.4.7 Focus Visible (Level AA) Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.	Partially Supports	Keyboard focus indicator is visible for the interactive elements across the pages in product. However, there is an exception: • The Visual focus indicator is missing for the Date selector button in "Company settings – Payroll & overtime tab"
3.1.2 Language of Parts (Level AA) The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	Supports	
3.2.3 Consistent Navigation (Level AA) Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	Supports	
3.2.4 Consistent Identification (Level AA) Components that have the same functionality within a set of Web pages are identified consistently.	Supports	
3.3.3 Error Suggestion (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: • **Reversible:** Submissions are reversible. • **Checked:** Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. • **Confirmed:** A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.	Supports	
4.1.3 Status Messages (Level AA 2.1 only) In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.	Partially Supports	Status messages are announced by screen reader s across pages. However, there are exceptions: • Status message is not automatically announced by the screen reader. Examples: "Grid view", "Company settings company details tab", "Kiosk Enter pin" page, "select customer page" and etc.

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria are not within the scope of this conformance evaluation

Legal Disclaimer (Intuit)

The information provided in this VPAT applies only to the product and is based upon Intuit's knowledge and belief as of the date listed. Intuit does not promise that the information provided will be error-free, or that errors will be corrected, or that use of the program identified below will provide specific results. Information provided is provided on an "as is" basis and is subject to change without notice. Intuit disclaims warranties, express or implied, including any warranties of accuracy, non-infringement, merchantability and fitness for a particular purpose.

Reference Materials

Accessibility in QuickBooks Time Help Guide